# Inspirational Journeys

Africa, Antarctica & The Arctic, Australia, Bhutan, Canada & Alaska, India and South America.















# **BOOKING CONDITIONS & RESPONSIBILITIES**

Prior to making a payment, all clients should be fully aware of our complete Booking Conditions & Responsibilities as per our 2018/19 India, Bhutan, Nepal, & Sri Lanka brochure. A copy of these conditions will be sent with all quotations, and is available for download from our website www.naturalfocussafaris.com.au or available on request. Details of the most important conditions follow:

### Trading Names

Natural Focus Safaris is a trading name of African Wildlife Safaris Pty Ltd (the company).

### **Booking Procedure/Security Deposit**

The receipt of a security deposit will be taken as an understanding by the compaany that the participant has read, understands and agrees to abide by the full set of conditions set out in our 2018/19 India, Bhutan, Nepal & Sri Lanka brochure. To make a reservation please forward a non-refundable security deposit of 30% of the total tour cost.

### **Final Payment**

Final Payment is due 60 days prior to departure.

### Client Names - Exactly as per Passport

For security reasons, airlines and our tour operators require your name exactly as it appears in your passport. If you or your Travel Agent do not advise the correct information and we have to re-issue airline tickets or other documentation, then we will bill you for all costs incurred, such as airline cancellation charges, courier and

Brochure "From" Prices and Tour Costs
The expression "from" with respect to tour prices
stated in this brochure means prices are based on a
per person basis in Australian Dollars based on twin
share accommodation and travel during the low season.
This cost is indicative only, is subject to change, and

based on ground costs, airfares and exchange rates as at 30/05/2018. Actual prices will vary with changes in costs and exchange rates at time of quotation.

### **Cancellations and Refunds**

If it is necessary to cancel your holiday, you should notify us immediately in writing and this will take effect the day it is received by us. All monies will be forfeited

Number of days before departure: More than 60 days Loss of deposit 59 - 41 days 40 - 31 days 30 days or less 45% of fare\* 65% of fare\*

st Except those amounts that can be refunded, such as airfares (less those amounts forfeited under airline regulations and the company loss of profit). Insurance premiums are non-refundable, but if the reason for your tour cancellation falls within the terms of the insurance cover, cancellation charges will normally be refunded by the insurance company. The non-issuance of an invoice or the non-payment and/or non-receipt of a security deposit or a major event such as a terrorist related incident or outbreak of a flu type epidemic will not exempt passengers from these cancellation and administration penalties. Cancellation fees are designed to cover the cancellation fees charged by overseas tour operators as well as Natural Focus Safaris loss of profit





## **NATURAL FOCUS SAFARIS**

A division of African Wildlife Safaris Pty Ltd A.C.N. 006 516 285

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**ALL RESERVATIONS & ENQUIRIES** 

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